



## General Terms & Conditions

14 December 2025

### *1. Definitions*

#### **Participant**

The natural person who purchases a retreat from Terra Nova Retreats and who, after booking and reservation via the designated form on the website, has been admitted by TNR and has paid in full and on time for participation in the retreat.

#### **Domain**

El Botánico & Ecolodge Jardin Hôtel and/or other locations in Spain.

#### **Agreement**

The digital agreement between the Participant and Terra Nova Retreats for the execution of the retreat in accordance with these General Terms & Conditions.

#### **Retreat**

The physical activity focused on relaxation, art, culture, yoga, culinary experiences, nature immersion, and movement.

#### **Terra Nova Retreats**

The organization registered in the Netherlands that, at its own expense and risk, organizes



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various activities in the field of relaxation, art, culture, yoga, culinary experiences, nature immersion, and movement. Terra Nova Retreats (hereinafter: **TNR**) is the trade name of Art & Lingua, registered with the Dutch Chamber of Commerce under number [no.]. TNR is managed by Marina de Rijke and Moyra Poot.

## *2. Insurance and Safety*

The Participant is responsible for arranging adequate insurance related to travel to and/or transport to the Domain and for participation in the retreats. The Participant enters the Domain at their own risk. The Participant is responsible for their own safety during, for example but not limited to, nature walks. The Participant is responsible for taking out cancellation insurance.

## *3. Travel and Transport*

The Participant is responsible for travel to the Domain and for timely arrival. The Participant is expected to allow for flexibility in travel arrangements.

## *4. Rooms and Shared Accommodation*

The Participant is entirely free to book a private room with multiple beds or a shared room with other participants. This distinction results in a price difference. Booking a private room does not in itself grant the right to accommodate unregistered participants in the remaining beds of a private room. This may be possible for a partner or relation of the Participant (not participating in the retreat), subject to an additional fee and prior agreement with TNR.

## *5. Reservations and Payments*

TNR accepts digital payments only (no cash transactions on site). If payment is not made on time, no agreement is concluded. The absence of an agreement prevents access to the Domain.

## *6. Special Diets*

The Participant is responsible for informing TNR of any dietary wishes or dietary restrictions.

## *7. Cancellation by Terra Nova Retreats*

TNR is entitled to cancel a retreat if it becomes apparent that an insufficient number of participants has registered, as indicated on the webpage of the relevant retreat. This number varies per event. In such cases, the paid fee will be refunded within five working days.

## *8. Cancellation by the Participant and Refunds*

After reservation and payment, no refund is possible due to the organization of the retreat and the timely procurement by TNR from El Botánico & Ecolodge Jardin Hôtel.



## *9. Fee*

The fee includes VAT, accommodation, participation in the retreats, stay on the Domain, use of the communal areas (La Casa Verde), use of the pelota court, the swimming pool, the yoga shala, and meals.

## *10. Protection of Personal Data*

The General Data Protection Regulation (GDPR) applies. The GDPR is the European privacy regulation in force since 25 May 2018 and governs how organizations may process personal data. By participating, the Participant grants TNR permission to process their personal data (Article 6, Lawfulness of Processing). TNR operates in accordance with the GDPR.

## *11. Terra Nova Retreats Logo*

The TNR logo is protected under copyright law and may not be used by the Participant for personal purposes without prior permission from TNR.

